



## WEB SITE POLICY

This policy is provided for pursuant to Regulation 679/2016 (EU) to the users visiting the following web page:

[expresglobal.com](http://expresglobal.com)

The policy describes the management of the Website as regard to the processing activities concerning personal data of users who visit its web pages. Specifically, it regards the content of the Website only and it does not concern any other web site that might be visited by users by clicking on external links which may be available on the Website.

### 1. HOW IS THE DATA CONTROLLER?

*Express Global* is the Data Controller of your personal data.

### 2. WHAT IS PERSONAL DATA? WHY IS YOUR PERSONAL DATA PROCESSED?

“Personal Data” means any information relating, directly or indirectly, to an identified or identifiable natural person, for the purposes of this policy, you who are visiting the Website (“**Data**”).

In particular, *Express Global* processes the Data listed here below:

- your name and surname;
- your contact data (such as, your phone and e-mail);
- the IP address of your PC.

When you visit the Website, We may collect your Data either directly (*e.g.*, where you voluntarily decide to interact with the Website’s features, by providing your Data as asked for in specific forms) or indirectly (*e.g.*, by tracking your IP address in order to monitor the use of the Website).

More in details, *Express Global* directly collects your Data, should it be necessary to satisfy your requests made through the Website’s features.

Through the Website, the user may also:

- ! Contact *Express Global* by fulfilling specific forms available on the Website;

When you visit the Website, your Data is collected indirectly as well, as we track both the IP address and the URL of your device.



Moreover, your Data might also be collected and processed in order for Us to carry out activities relevant to the management and the administration of the Website.

You are free to decide whether or not providing us with your Data; however, should you fail to provide your Data, **Express Global** won't be able to satisfy the requests you might submit.

In any case, we are committed to ensure that the information we collect and process is adequate with regard to the purposes hereby indicated and that said processing does not involve an invasion of your privacy.

### 3. COOKIE

*Cookies* are small pieces of data (text file) sent from a website and stored on the user's computer by the user's web browser while the user is browsing.

#### **3.1 Which kind of cookies do we use?**

We make use of different kinds of cookies, including both *session cookies* (which are eliminated any time the Website browsing session ends or when the browser is closed), and *permanent cookies* (which can be permanently stored on the user's device until their expiration or deletion by the user).

**Express Global** uses first-party *cookies* (i.e., files which are set by the web server of our Website and have the same domain), and permits the transmission of *third-party cookies* (i.e., *cookies* set by other parties which are embedded on the Website). **Express Global** does not monitor the settings of *third-party cookies*. We recommend that you look for more information about these *cookies* on the websites of such third-party providers, and find out the corresponding options for managing them. To this regard, in order to obtain more details about the privacy policy of third parties which are providing *cookies* on our Website, you might want to click on the links listed in the tables here below.

Generally speaking, **Express Global** makes use of the so-called technical cookies which enable the Website to function properly and make it possible to provide you with the services you asked for.

**Here below you may find a list of the *cookies* that are most commonly used by the Website.**



**EXPRESSGLOBAL**  
INTERNATIONAL FREIGHT FORWARDER



Cargo  
Agent



### Technical Cookies

Cookie name	Provider	Duration	Purposes
<i>express_global_session</i>	<a href="http://expresglobal.com">expresglobal.com</a>	<i>session</i>	<i>To permit the navigation and make possible for the Website to function properly.</i>
<i>XSRF-TOKEN</i>	<a href="http://expresglobal.com">expresglobal.com</a>	<i>session</i>	<i>To permit the navigation and make possible for the Website to function properly.</i>
<i>EU_COOKIE_LAW_CONSENT</i>	<a href="http://expresglobal.com">expresglobal.com</a>	<i>30 days</i>	<i>To permit the navigation and make possible for the Website to function properly.</i>

### Analytics Cookies

Cookie name	Provider	Duration	Purposes
<i>_ga</i> <i>_gat</i> <i>_gid</i>	<i>google</i>		<i>To analyze anonymous user behavior within the Site.</i>
<b>[●]</b>	<b>[●]</b>	<b>[●]</b>	<b>[●]</b>

### 3.2 How do I adjust my settings for cookies?

You have the chance to deny us to make use of *profiling cookies* and/or *third-party cookies*, by disabling them; in particular, it is your right to opt-out the use of said cookies by clicking on the specific banner when you first land on the Website.

Furthermore, should you decide to disable/refuse the use of said cookies, you may at any time set up your browser settings. Here below, you may find more information about the steps to be taken in order to disable cookies with regard to each of the most commonly used browsers. Please bear in mind that some technical cookies are essential for the Website to function properly; disabling them might prevent the navigation.



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- Chrome, [<https://support.google.com/accounts/answer/61416?hl=it>];
- Mozilla Firefox, [<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>];
- Internet Explorer, [<https://support.microsoft.com/it-it/help/17442/windows-internet-explorer-delete-manage-cookies>];
- Safari, [[https://support.apple.com/kb/PH21411?viewlocale=en\\_US&locale=en\\_US](https://support.apple.com/kb/PH21411?viewlocale=en_US&locale=en_US)];
- Safari iOS (mobile) [<https://support.apple.com/en-us/HT201265>].

In addition, by clicking on the links listed in the tables above, you might disable third-party cookies we use on the Website.

On top of this, we inform you that it is possible to set up and manage preferences about the use of profiling and marketing cookies through the web site *Your Online Choices* [<http://www.youronlinechoices.com/it/>].

Finally, please be informed that in order to prevent the use of *Google Analytics cookies*, it is necessary to change your browser's settings by downloading an additional tool to disable JavaScript. Said tool is available at the following link [<https://tools.google.com/dlpage/gaoptout?hl=it>].

#### **4. IS DATA TRANSFERRED TO ANOTHER COUNTRY? IS DATA DISCLOSED TO OTHER ENTITIES?**

The Website is located on a server in **Register (UK)**.

For the purposes specified above, your Data may be transferred to other legal entities within the group located in countries inside the European Union.

Your Data may also be transferred to third parties providing services for the management, the maintenance and the development of the Website and, generally speaking, IT services.

Your Data might also be transferred to third parties located outside the European Economic Area offering IT services in favour of **Express Global**, should this transfer be necessary, we are committed to ensure that appropriate measures are put in place in order to ensure that the level of protection of natural persons guaranteed by the Regulation is not undermined.

#### **5. HOW LONG IS PERSONAL DATA RETAINED FOR?**

We will keep your personal data only as long as it is reasonably necessary for the purposes described in this Privacy Statement.



Should you provide us with your Data, your personal data will be deleted within a few weeks from your request to do so has been received.

On top of this, we reserve the right to store Log Data longer, if there are facts which suggest that computer crimes are committed against the Website.

## 6. HOW CAN I EXERCISE MY RIGHTS AS DATA SUBJECT?

At any time, you, as data subject, have the right to:

- Access to your Data we have and ask for a copy;
- Obtain the rectification or the update of your Data, should it be inaccurate or incomplete;
- Provided that the relevant conditions are met, obtain the erasure of your Data or the restriction of processing of your Data;
- Ask for Data portability.

Finally, you have the right to object at any time to the processing of your Data, or to lodge a complaint before the supervisory authority.

For any further information about the processing activities carried out by the Data Controller, and/or the exercise of your rights, you may contact **Express Global** at the e-mail address [amministrazione@expresglobal.com](mailto:amministrazione@expresglobal.com).